



This list makes it easy to access our service lines and helpful staff. Please call the Agent Information Line whenever possible so we can connect you to the right person to answer your questions. Direct contacts, including phone numbers and email addresses, to specific staff members can be found on the second page of this list.

NOTE: Please remember that these email addresses are not secure. Any emails containing Patient Health Information (PHI) should be sent using the Tumbleweed system.

### Agent Information Line

**SALT LAKE AREA..... 801-442-4908**  
**TOLL-FREE..... 800-442-5306**

Direct Line by Extension.....Opt. 1  
 Sales.....Opt. 2  
 Agent Relations. ....Opt. 3  
 Commissions.....Opt. 4  
 Billing. ....Opt. 5  
 Enrollment.....Opt. 6  
 Supplies.....Opt. 7

### SelectHealth Utah Office

**P.O. BOX 30192**  
**SALT LAKE CITY, UT 84130-0192**

### SelectHealth Idaho Office

**3330 E. LOUISE DR., SUITE 100**  
**MERIDIAN, ID 83642**  
**PHONE.....208-338-2000**

### Administration

Fay Losser (LE Sales Manager).....801-442-7717  
[Fay.Losser@selecthealth.org](mailto:Fay.Losser@selecthealth.org)  
 Marianne Lewis (LE Sales Manager).....801-442-7716  
[Marianne.Lewis@selecthealth.org](mailto:Marianne.Lewis@selecthealth.org)  
 Daela Taeaolii-Higgs (Group Sales-Operations Manager)  
[Daela.Raeoalii-Higgs@selecthealth.org](mailto:Daela.Raeoalii-Higgs@selecthealth.org).....801-442-7729  
 Heidi Castaneda (SE/IND Sales Director)..... 801-442-7723  
[Heidi.Castaneda@selecthealth.org](mailto:Heidi.Castaneda@selecthealth.org)

### Agent Relations

Janica Blackhurst (Director).....801-442-7770  
[Janica.Blackhurst@selecthealth.org](mailto:Janica.Blackhurst@selecthealth.org)  
 Amy DeSpain (Manager).....801-442-7702  
[Amy.Despain@selecthealth.org](mailto:Amy.Despain@selecthealth.org)  
 Stephanie Crandall (Individual AOR's) .....801-442-7195  
[Stephanie.Crandall@selecthealth.org](mailto:Stephanie.Crandall@selecthealth.org)  
 Tammy Brenneman (Group AORs, E&O) .....801-442-8092  
[Tammy.Brenneman@selecthealth.org](mailto:Tammy.Brenneman@selecthealth.org)

### Individual Plan Service

**SERVICE LINE..... 801-442-6293**  
**TOLL-FREE..... 855-442-0220**  
 Casey Smith (Supervisor).....801-442-7021  
[Casey.Smith@selecthealth.org](mailto:Casey.Smith@selecthealth.org)  
 Ken Koyle-Digregorio.....801-442-7052  
[Ken.Koyle@selecthealth.org](mailto:Ken.Koyle@selecthealth.org)  
 Steven Layton.....801-442-7590  
[Steven.Layton@selecthealth.org](mailto:Steven.Layton@selecthealth.org)  
 Wendy Salvesen .....801-442-7023  
[Wendy.Salvesen@selecthealth.org](mailto:Wendy.Salvesen@selecthealth.org)  
 Joan White .....801-442-7036  
[Joan.White@selecthealth.org](mailto:Joan.White@selecthealth.org)  
 Meegah Kosanovong.....801-442-8252  
[Meegah.Kosanovong@selecthealth.org](mailto:Meegah.Kosanovong@selecthealth.org)  
 Cristy Thayn.....801-442-7024  
[Cristy.Thayn@selecthealth.org](mailto:Cristy.Thayn@selecthealth.org)  
 Kenzie Gray.....801-442-9334  
[Kenzie.Gray@selecthealth.org](mailto:Kenzie.Gray@selecthealth.org)  
 Betty Jo Riley.....801-442-7020  
[Betty.Riley@selecthealth.org](mailto:Betty.Riley@selecthealth.org)  
 Becki Edwards (Support Specialist) .....801-442-7015  
[Becki.Edwards@selecthealth.org](mailto:Becki.Edwards@selecthealth.org)



**INDIVIDUAL PLAN FAX**

Salt Lake Area.....801-442-0608

Idaho Area.....208-338-2014

**Large Employer Sales**

**TOLL-FREE.....800-442-5306**

LE Sales Administration .....801-442-7703

**LARGE EMPLOYER FAX**

Salt Lake Area.....801-442-0381

**Medicare Advantage**

Brent Hess (Manager).....801-442-8213

[Brent.Hess@selecthealth.org](mailto:Brent.Hess@selecthealth.org)

Mark Lee (Northern Utah Acct Mgr).....801-442-9902

[Mark.Lee@selecthealth.org](mailto:Mark.Lee@selecthealth.org)

Matt Shulsen (Southern Utah Acct Mgr).....801-442-9901

[Matt.Shulsen@selecthealth.org](mailto:Matt.Shulsen@selecthealth.org)

Trent Nate (Idaho Acct Mgr).....208-914-1688

[Trent.Nate@selecthealth.org](mailto:Trent.Nate@selecthealth.org)

Andrea Martin (Sales Support).....801-442-9746

[SHMedicareAdministration@selecthealth.org](mailto:SHMedicareAdministration@selecthealth.org)

**Member Advocates<sup>SM</sup>**

**SALT LAKE AREA.....801-442-4993**

**TOLL-FREE.....800-515-2220**

**Member Services**

**SALT LAKE AREA.....801-442-5038**

**TOLL-FREE.....800-538-5038**

**FAX.....801-442-5610**

Jon Griffith (AVP).....801-442-7566

Kim Cutshall (Director).....801-442-7567

**Small Employer & Individual Account Managers**

Alison Thomson

(Sr. SE/IND Acct. Manager).....801-442-7016

[Alison.Thomson@selecthealth.org](mailto:Alison.Thomson@selecthealth.org)

Nicole Forman (SE/IND Acct. Manager) .....801-442-9939

[Nicole.Forman@selecthealth.org](mailto:Nicole.Forman@selecthealth.org)

Collette Palmer (SE/IND Acct. Manager) .....801-442-9938

[Collette.Palmer@selecthealth.org](mailto:Collette.Palmer@selecthealth.org)

**Small Employer Plan Service**

**SERVICE LINE.....801-442-6294**

**TOLL-FREE.....844-442-6294**

Charles Briggs (Supervisor).....801-442-7014

[Charles.Briggs@selecthealth.org](mailto:Charles.Briggs@selecthealth.org)

Vickie Rikli .....801-442-7028

[Vickie.Rikli@selecthealth.org](mailto:Vickie.Rikli@selecthealth.org)

Marcella Sparks .....801-442-7032

[Marcella.Sparks@selecthealth.org](mailto:Marcella.Sparks@selecthealth.org)

Scot Stanger .....801-442-7033

[Scot.Stanger@selecthealth.org](mailto:Scot.Stanger@selecthealth.org)

Michelle Johnson.....801-442-7039

[Michelle.Johnson@selecthealth.org](mailto:Michelle.Johnson@selecthealth.org)

**St. George Office**

Kaelyn Spencer.....435-251-2126

[Kaelyn.Spencer@selecthealth.org](mailto:Kaelyn.Spencer@selecthealth.org)

Jon Pike .....435-251-2107

[Jon.Pike@selecthealth.org](mailto:Jon.Pike@selecthealth.org)

**Health Equity<sup>®</sup> - HSA Vendor**

**SALT LAKE AREA.....801-442-4993**

**TOLL-FREE.....800-515-2220**